

**From:** Hite, Peggy A.  
**To:** 'Microsoft.atr(a)usdoj.gov'  
**Date:** 1/3/02 8:52pm  
**Subject:** Microsoft Settlement

RE: My opinion regarding Microsoft's Antitrust Lawsuit

Although Microsoft's domination of the market could be perceived/interpreted as undue control in the market, the packaging made the end product far easier for users like me who want one easy, complete unit (software and all) ready to be used. If I had to make more decisions up front about issues such as whether to use internet explorer or netscape, I would not have known what to use. By virtue of choosing a windows product, I wanted a compact, streamlined, ready to use package of software--without having to spend hours deciding which of this and which of that, when I wouldn't have understood the choices anyway.

Because of Microsoft, we are all more savvy than we would have been without their readily available packages to get us started. They should not be punished for making an entire system more user friendly.

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